

# BOOSTIMS FOR HOSPITAL INTERPRETATION



**Better workflows. More options.  
Interpretation reimaged.**



**Boostlingo virtual medical interpretation helps providers reach more of their communities and improve patient satisfaction — all while cutting costs and increasing efficiency.**

- HIPAA Compliant
- Communicate with clients
- Phone and video options
- Easy to use software
- Works on any device
- Backstop for over 300 languages
- And more!



# WHY ADD BOOSTIMS?

Our results highlight that, overall, the interpretation experience among patients who used any type of professional interpretation was positive, and that the quality found with in-person interpretation is preserved for remote modalities. Health systems should consider a multimodality approach to interpreter service provision..."

— From the 2021 study, "Patient Perspectives on the Quality of Professional Interpretation" in the Journal of General Internal Medicine

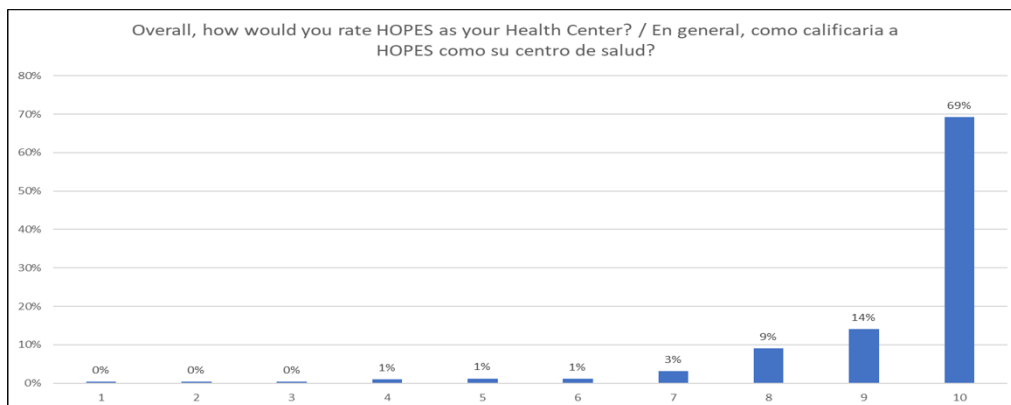
## 74 %

of health systems are investing in patient access technology in the next year

## PATIENT EXPERIENCE

**BoostIMS can help you schedule your staff interpreters for onsite visits across floors, and easily add those interpreters into HIPAA secure voice and video calls.**

**69% of patients at Boostlingo customer Northern Nevada HOPES rate their health center 10/10.**



# STAFF COMMUNICATION

## Mobile Apps

**Our white-labeled mobile applications work on any device, so your staff can carry their interpretation appointments from their mobiles, tablets, and then open up their calendar when they finally make it to a desk.**

## Push Notifications & Broadcasts

**Your interpreters can get notifications when you reach out, when an appointment has been confirmed, or when a client responds to a message.**

**When appointments come in, your administration can send out a notice to all interpreters who match the request and accept if they're available.**

# BACKUP FOR LANGUAGES

**When a patient comes in suddenly with a need for a language you're team can't cover, Boostlingo's Professional Interpreter Network can be the backup you need. Our medical interpreters have at least three years experience, 40 hours of medical terminology training, and can be a great backup when you need it most.**



# SECURE

## HIPAA Compliant

**We use best-in-class information security practices to keep the connection and patient data secure. When you communicate within your organization or with patients, you can trust that your data is secure.**

**Whether using interpretation in conference calls or telehealth our video platform, patient security is our priority.**

**83%**

of patients expect to continue using telehealth after the pandemic

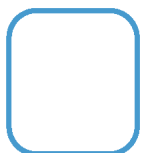
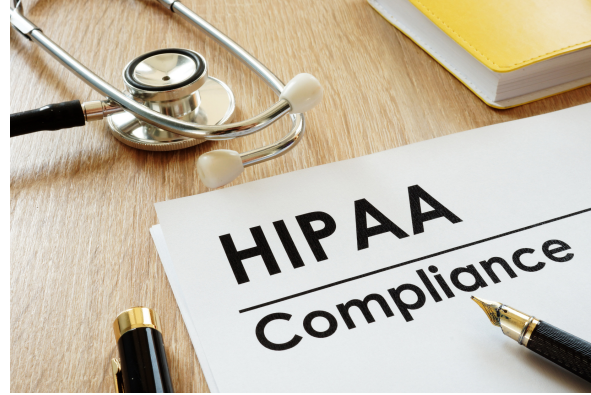
# QUALITY EXPERIENCE

## White-labeled applications

**Boostlingo powers the interpretation portal for your hospital, but all your patients and interpreters see is a white-labeled app with your organization's branding. Provide a seamless brand experience even with medical interpretation needs.**

## Connections

**We host stable, crystal-clear audio and video calls on our platform thanks to our streaming technology. Over stable internet connections, communication will be clear and comfortable for everyone involved.**



# VIRTUAL MEDICAL INTERPRETATION WITH BOOSTLINGO



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**Ready to get started?**

**Visit [boostlingo.com/boostims-for-hospitals](https://boostlingo.com/boostims-for-hospitals)  
today, email [healthcare@boostlingo.com](mailto:healthcare@boostlingo.com),  
or give us a call at (512) 994-2217**

**boostlingo**